



**Please note the STOPA currently charges rates.**

The first 15 minutes of support is free of charge.

275€ will be charged if the problem is cleared and solved successfully, via telephone support or with online remote tele-maintenance.

For systems with S5 control, a flat rate of 500€ is charged for telesupport.

**Customer**

Company \_\_\_\_\_  
Contact person \_\_\_\_\_  
Tel.-no. \_\_\_\_\_  
location \_\_\_\_\_  
STOPA FAB-No. \_\_\_\_\_

**Contact Customer service**

Tel.: (+49) (0) 7841 704 149  
E-Mail: service@stopa.com  
Fax: (+49) (0) 7841 704 192

**Description / problem**

**Ordering a support request.**

With an existing maintenance service agreement, these services are free of charge.

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Date	Name / principal	Signature / company stamp
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